

Lauderdale House Safeguarding Policy: Adults at Risk

September 2026

(Due for Review September 2027)

Who does this policy apply to?

This policy applies to anyone working for or acting on behalf of Lauderdale House. This includes all staff, volunteers, trustees, sessional workers, contractors, students and those on work experience.

Lauderdale House Safeguarding Statement: Adults at Risk

We believe as an organisation that the welfare of all adults is paramount. We want people to feel secure in the activities we deliver and to know that their welfare is important to us. We want people to thrive regardless of age disability, gender reassignment, race, religion or belief, sex or sexual orientation.

Who is an Adult at Risk?

This is any adult at risk of harm. The abuse is therefore circumstantial, rather than individual. Because of this, any adult, at any point of their life can become at risk due to a change of living circumstance or poor mental health. Some examples of Adults at Risk include those with dementia, additional needs, substance dependencies, mental health issues, physical ill health, long term illness, physical disability.

Equality Statement

All adults, including adults at risk, have an equal right to protection from all types of harm and abuse. This is in line with the Equality Act (2010)

How do we ensure this?

To ensure the safety of everyone we will always:

- Listen to your concerns, however minor you think they are
- Have a Safeguarding Lead – Current: **Liv Clements, Education & Outreach Manager**
- Have a Lead on our Board – Current: **Juliea Ballantyne**
- Have clear procedures, as listed in our Safeguarding Procedures document
- Have clear Codes of Conduct, as listed in our Codes of Conduct document
- Practice safe recruitment
- Ensure appropriate supervision is in place for all events

- Ensure inductions for all new staff, volunteers, stewards, stakeholders, trustees, contractors, students and work experience placements
- Ensure annual training for staff, volunteers, stewards, stakeholders, trustees, contractors, students and work experience placements
- Have a list of key contacts available (at the end of this document, and on the wall in the **PRINTING ROOM**)
- Make this document available to all stakeholders

Legal Frameworks

- DIRECT LINK: [Safeguarding Adults](#)
- PLAIN TEXT: <https://www.anncrafttrust.org/resources/a-guide-to-safeguarding-adults/>

Links to Other Policies

To see our policies on Safe Recruitment and Equal Opportunities, please see the policies section of our website. For any other policies, please request a copy from Liv Clements, Education & Outreach Officer at oclements@lauderdale.org.uk

Key Contacts

INTERNAL

DSL: Liv Clements, Education & Outreach Manager (onsite M,T,W,Th,F – 10.00-18.00)

oclements@lauderdale.org.uk

07591438477 (please try and find onsite first before contacting this number)

Director: Katherine Ives (onsite M,T,W,Th,F 10.00-18.00), contact if DSL is not available

kives@lauderdale.org.uk

07929798782

Safeguarding Board of Trustees Lead: Juliea Ballantyne (offsite)

ballanj08@gmail.com

07985 694199

EXTERNAL

Highgate West Mental Health Ward (Dartmouth Park Hill)

Operations Manager:

Debbie May

Tele:

0794 4151 559

Camden Safeguarding Adults Partnership Board (SAPB)

Tele:

020 7974 4444 and when prompted say 'SAFEGUARDING'

Email:

adultsocialcare@camden.gov.uk

Police

Our closest police station is KENTISH TOWN 10-12A Holmes Road NW5 3AE

If an emergency call 999 (even if you're unsure). If adult is not in immediate danger/injury is not serious call 101. Immediate danger includes but is not limited to: threat to life, violence, abuse, inflicted injury, danger to public.

Highgate Safer Neighbourhood Team

Contact:

Sargent Karl Worger

Fill out online form to report crime <https://www.met.police.uk/area/your-area/local-policing-team-contact/contact-your-local-policing-team/>

Health

If an emergency call 999 (even if you're unsure). If adult is not in immediate danger/injury is not serious call 111 (see immediate danger examples above)

Whittington Hospital

Whittington Hospital, Magdala Avenue, London, N19 5NF

Tele:

020 7272 3070

North London NHS Foundation Trust (Adult Mental Health)

For support and advice

Camden & Islington Crisis Team

Tele:

0800 917 3333 (24/7 availability)

REMEMBER – you must fill out a Safeguarding Report Form in addition to contacting the DSL, and any external agencies. This are available in the printing room on the wall, next to the procedure flow chart. See Procedures document for more details.